

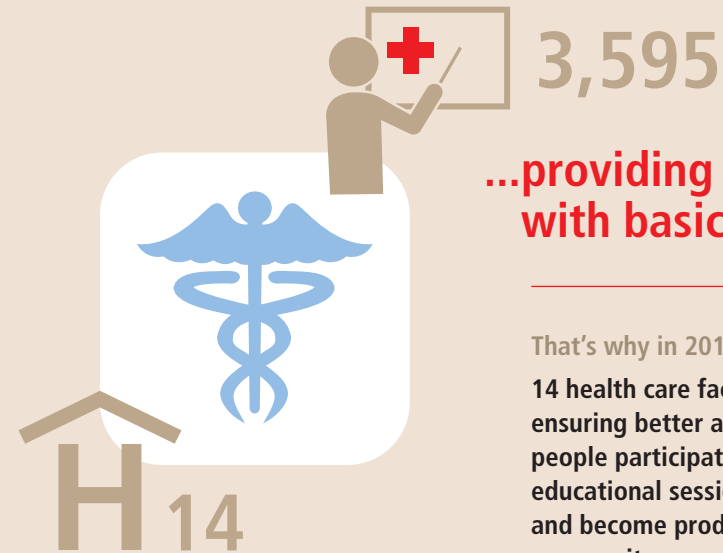


# Malteser International Annual Report 2014



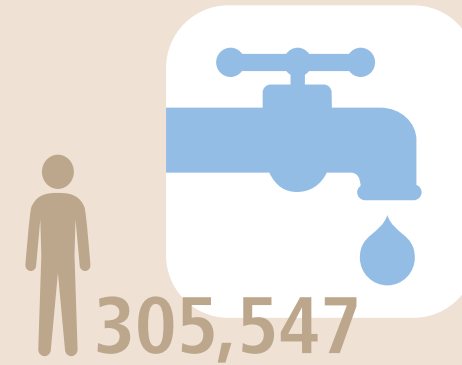
**Malteser  
International**  
Order of Malta Worldwide Relief

# A healthy life with dignity means ...



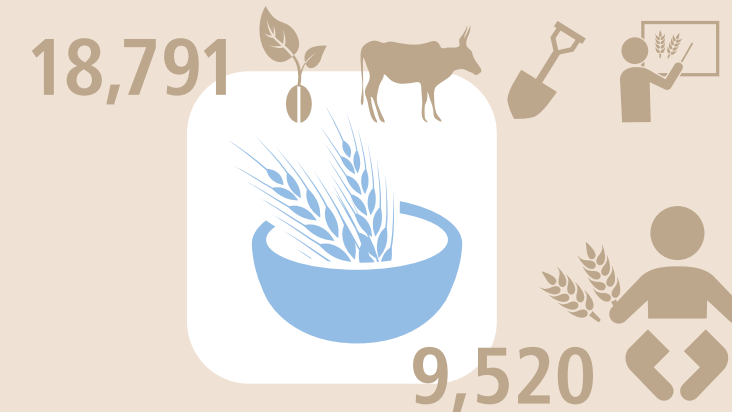
## ... providing people with basic medical services,

That's why in 2014 we:  
 14 health care facilities were built or restored, ensuring better access to medical services. 3,595 people participated in professional trainings and educational sessions to further their education and become productive members of their community.



## ... providing access to clean drinking water,

That is why in 2014 we:  
 Installed rain water collection tanks, water filters, standpipes and new or repaired water pipes to bring clean drinking water to 305,547 people.



## ... supplying a healthy diet,

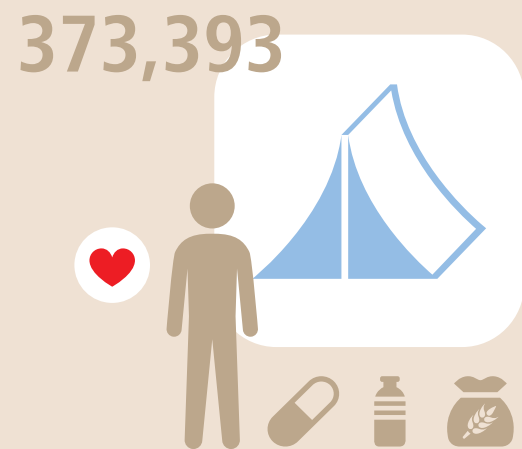
That is why in 2014 we:  
 Protected 9,520 children from malnutrition and undernourishment with foods enriched with necessary vitamins and minerals, and improved the living conditions and created sustainable futures for 18,791 people by teaching them how to farm, giving them livestock to raise, and educating them on how to grow fruits and vegetables.



## ... ensuring hygienic living conditions,

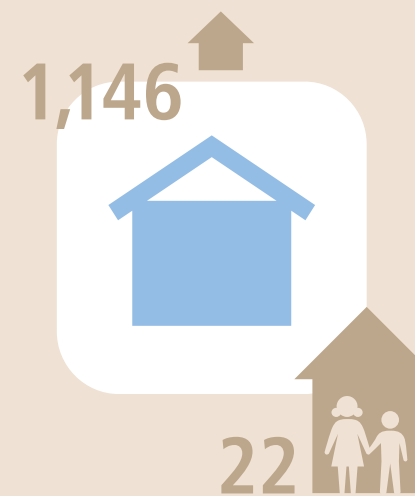
That is why in 2014 we:  
 Built or restored 5,142 latrines, which provide basic sanitation to about 100,000 people in households, schools and health centers.

# Our impact in 2014



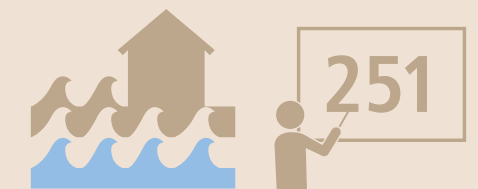
## ... offering help in times of need,

That is why in 2014 we:  
 Brought emergency relief to 373,393 people after disasters and crises by providing them with medication, food, drinking water, shelter and hygiene supplies.



## ... providing a safe place to live.

That is why in 2014 we:  
 Built or restored 1,146 homes and 22 schools, nurseries and community centers. 251 disaster preparedness trainings were held to educate children and communities on how to respond to disasters and how to protect themselves and others.



Thank you for your support!

## About Malteser International

### Because every person has the right to live a healthy life with dignity

#### Who we are:

We are the international humanitarian relief agency of the Sovereign Order of Malta. For over 60 years, we have been standing by people affected by poverty, disease, conflict and disaster: to help them to live a healthy life with dignity. Christian values and humanitarian principles are the foundation of our work. We help those in need with over 100 projects in 27 countries – in Africa, Asia, Europe and the Americas, without distinction of race, religion or political persuasion.

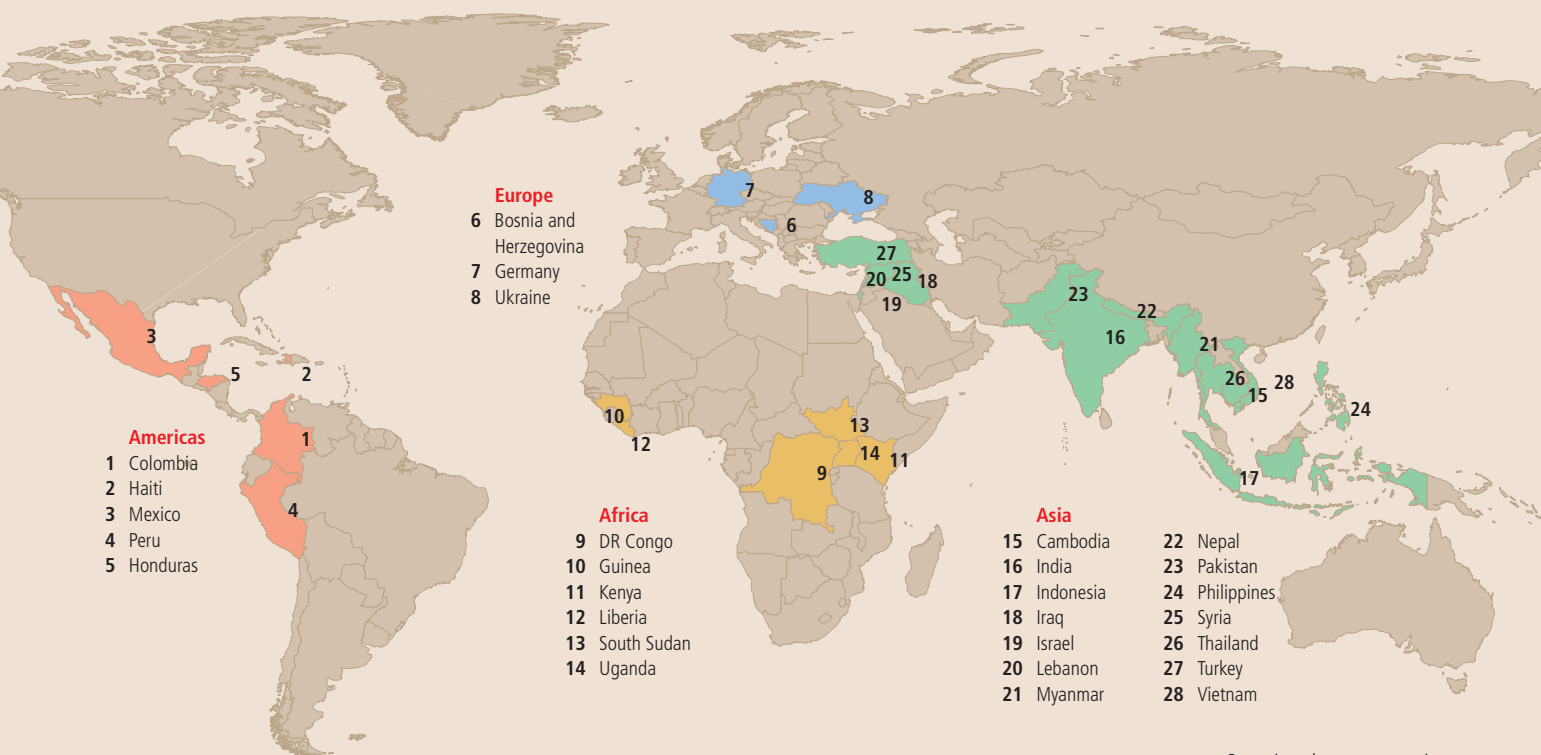
#### What we do:

We provide emergency relief in crises such as natural disasters, epidemics, and armed conflicts. Wherever possible, we also provide transitional aid and assistance to reduce the risk of future disasters, remaining on the ground, helping the people affected to rebuild, long after other agencies have left. We work directly with those

impacted by disasters to support long-term development and help them create sustainable futures in their communities. We combine short-term relief measures with a community-focused approach to build programs, which will sustain the overall health of the individual, as well as the health of the community.

#### How we work:

Malteser International is a non-governmental organization with headquarters in Europe and North America. The organization's General Secretariat as well as its European Headquarters are located in Cologne, Germany. The American Headquarters is located in Miami, Florida, USA. The far-reaching international network of the Order of Malta plays an essential role in our work, allowing us to help people in need quickly and efficiently.



Countries where we are active as of June 2015.



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## Interview: "We need to join forces worldwide to help those in need"



With refugee crises in Syria, Iraq, South Sudan and the Central African Republic, as well as an Ebola epidemic in West Africa, 2014 was a difficult year for humanitarian aid. Dominique Prince de La Rochefoucauld-Montbel – Grand Hospitaller of the Sovereign Order of Malta, Thierry Comte de Beaumont-Beynac – President of Malteser International e.V., Karl Prinz zu Löwenstein – President of Malteser International Europe, and James O'Connor – President of Malteser International Americas discuss the events of the last year and their impact.

**Thinking back on 2014, which events have stayed particularly in your memory?**

*zu Löwenstein:* I often have an image in front of me of the endless number of refugees in so many crisis regions – who have lost their homes, along with everything they have – and who are thankful just to have their families still alive. We try and help them in conflict zones and also when they seek to be allowed to come to Europe.

*de la Rochefoucauld:* I think above all on the numbers of dead from Ebola in Liberia, Guinea and Sierra Leone, on the stories of the families torn apart and whole areas of cities under quarantine. In Guinea and Liberia we were able to provide timely help over the Order of Malta

network and with Malteser International. The Order of Malta started delivering medication and medical equipment to the affected area beginning in August 2014. Since the start of 2015, Malteser International has been engaged in projects and information campaigns designed to help prevent the spread of Ebola.

**In 2014, the UN had five crises listed in its highest category for the first time in its history. What particular challenges does that pose for humanitarian relief?**

*de la Rochefoucauld:* With regard to the medical side of things, the Ebola epidemic showed quite clearly that we are unprepared for crises of that order of magnitude. At the same time, the worldwide increase in resistance to antibiotics and the increased mobility of populations makes controlling the spread of infectious diseases ever more difficult. There is a global challenge in front of us. All organizations definitely need to pull together on this.

*O'Connor:* We are confronted with ever more complex situations in regions of crisis in that there are often several parties involved in conflicts at the same time. There are around 180 million people who are suffering from the effects of violent conflict. Helping them is growing into a huge task for humanitarian aid, and we need to be prepared for that.

*de Beaumont-Beynac:* On top of this comes the fact that international terrorism has made our job much harder in many countries where we operate. Our staff do not only have to deal with very difficult working conditions, but they are doing so in the face of a great risk to their personal safety. That is something for which I would like to express my highest admiration and gratitude.

*zu Löwenstein:* Our first reaction is not to ask about the reasons for a catastrophe, but to see people in need. Then we follow the natural impulse of the heart to help. The Good Samaritan did not stop to ask why there were no police on the road from Jerusalem to Jericho – he helped the injured man any way he could.

Within this context, how is Malteser International preparing for the future?

*de Beaumont-Beynac:* An important part of our strategy for 2020 is first of all to strengthen our international networks, partnerships and coordination mechanisms – for example as we did through our membership of the World Health Organization’s Global Health Cluster – so that we can better deal with worldwide challenges. Secondly, we are continuing to develop our cooperation with local partners in projects on the ground while, finally, strengthening our focus on the areas of health and emergency relief.

*zu Löwenstein:* We work according to a preventative and integrated approach in the field of health. People need functioning medical structures to live a healthy life, but they also require healthy nutrition, clean water,

hygiene and sanitary facilities. Similarly, when the critical phase of a catastrophe has passed, we do not withdraw straight away – we stay and help with long-term reconstruction.

*O’Connor:* Our work is always oriented towards the demands on the ground. It is important for us that what we do pays attention to the needs of the local population. And these needs are immense: for the first time since the Second World War we have over 50 million refugees around the world, and that number is growing every day. They desperately need our help.

*de la Rochefoucauld:* We need to gather our forces and strengthen our joint efforts to help people in need. Malteser International is a key organization within the Order, and it needs our full support to fulfil its mission.



In conversation, left to right: Dominique Prince de la Rochefoucauld-Montbel, James O’Connor, Karl Prinz zu Löwenstein and Thierry Comte de Beaumont-Beynac. Bottom left: Dominique Prince de la Rochefoucauld-Montbel. Bottom right: Karl Prinz zu Löwenstein and Thierry Comte de Beaumont-Beynac.

PHOTOS: GUSTAV HUNGAR



## Middle East: Minorities and Civilians between the Battle Lines



*Oliver Hochedez, Malteser International’s Emergency Relief Coordinator reports on our aid to the people of the Middle East – currently in the grip of the worst refugee crisis of recent times.*

Europe is afraid of a tidal wave of refugees. Thousands of people are reported to have drowned while attempting to cross the Mediterranean in a vain attempt to reach the continent – where street protests against their arrival are not unusual in some places. However, very few of the more than 50 million refugees around the world

are running towards Europe. Indeed, one of the worst refugee disasters of recent times is unfolding within the Middle East.

The confrontation between protestors and government forces in Syria that began as part of the ‘Arab Spring’ in February 2011 has developed into a complex crisis involving many parties, and led to an unprece-

Oliver Hochedez (right) – here in conversation with a displaced Iraqi in Camp Bersevi II – regularly visits crisis regions to assess the needs of people on the ground.

PHOTO: CARMEN WOLF

dented humanitarian catastrophe. The resulting civil war has now been raging for over four years, and the outlook for the civilian population seems increasingly hopeless. Millions of people are in flight, and the neighboring countries of Turkey, Lebanon and Jordan – where hundreds of thousands of Syrians have found refuge – are pushing the limits of their capacity. More

than 20 million people in Syria and bordering countries are in need of humanitarian aid.

The situation in Iraq appears to be little better. A region of crisis in its own right, it has also become a destination for Syrian refugees. Since the beginning of the renewed unrest in the country in January 2014, around 2.9 million people – in particular, Christians,



We give postoperative treatment and offer psychosocial support to around 80 patients from Syria each month at a field hospital in Kilis, Turkey.

PHOTO: RALPH WEIHERMANN/  
JUST FILMS

*“My parents sent me to my uncle in Turkey two years ago because of the war. One month later, they had to flee with my two sisters. I am happy that I can go to school again here. My favorite subjects are Arabic, geography and history. When I grow up, I want to be a doctor, so that I can help sick and injured people to have a better life. I miss my home, but we are all safe here in Kilis.”*

Mohammad, 10 years old, from Aleppo, currently living in Kilis

Yazidis and members of other religious minorities – have been forced from their homes by the advance of ISIS. Most of them have sought refuge in the Kurdistan Region in the north of the country. The need for humanitarian relief is especially high in Iraq. Many thousands continue to live in ISIS occupied territory – essentially out of the reach of aid.

### Our Work: responding to the needs of all

The level of need across whole region is immense: wounded civilians need treatment and sick people need medical attention. In Syria above all, the infrastructure required for these tasks is simply not present. More than half of all of the hospitals in the country have been destroyed or heavily damaged. There are severe shortages of medication and personnel, while supplies of water and power are highly unreliable.

We are working with partner organizations in Syria, Turkey, Lebanon and northern Iraq to provide medical support for refugees; and to help them with their new beginning in a foreign country. This is not just about providing medical treatment to people who are acutely ill, but a task that needs to be directed towards the whole of the person, and encompass all aspects of their life. We work according to a preventative approach, and our health projects do not concentrate exclusively on medical intervention. They also seek to help people to deal with the experiences of their past and to look to the future once again.

An example of this holistic, integrated paradigm can be drawn from our work in Kilis, Turkey. Here, we provide postoperative treatment to around 80 refugees per month – many of whom have suffered spinal injuries or required amputations. Most of these patients need to learn to live with lasting disabilities. In order to help them to do that, we have significantly enlarged the Physiotherapy Center that adjoins our Field Hospital. In Kilis, we also offer patients and their families



### How Dr. Khoury helps people back to health

Week after week since September 2014, Dr. Abdallah Khoury, 65, and his team have been driving through the outlying villages of northern Lebanon with a bus which has been converted into a mobile clinic.

#### Who do you treat in the mobile clinic?

“Consultations and medication are free for everybody – refugees from the Syrian war as well as local people who can’t afford healthcare. We see about 80 patients every day – above all, mothers with their children.”

#### What are the most common health problems?

“Many patients are suffering from fever and flu-like infections. In winter, we had many refugees with infections of the lung or bronchitis. Because they all live in such a confined space, sickness can spread very easily.”

#### Where do you find strength for this kind of work?

“All of our patients are in a daily struggle to survive under very difficult conditions. I am happy that I can use my years of medical experience to make even a small contribution to peace.”

Malteser International provides language courses to help Syrian refugees in Kilis integrate, and cope with everyday life in a foreign country.

PHOTO: RALPH WEIHERMANN/  
JUST FILMS

psychosocial support. Many refugees have to deal with the ongoing effects of severe trauma, as well as face an uncertain future. Above all, career training and education are important to help provide a new beginning for the members of the younger generation. We provide the refugees with their own community center: where

they can take advantage of language and IT courses, social activities – such as cooking or painting – as well as talks on dealing with trauma. At two schools, we enable almost 4,000 refugee children to have the chance to attend classes and experience something like a normal day.

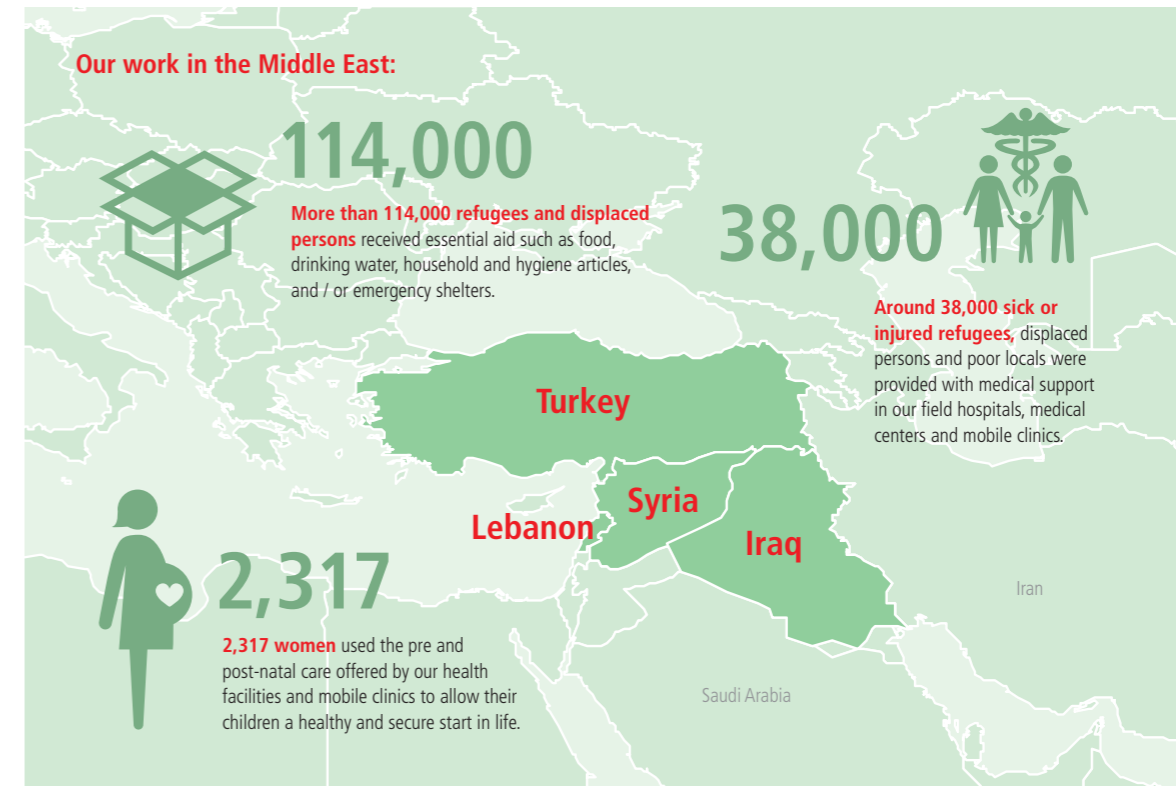


Said and his family in Bersevi II. PHOTO: CARMEN WOLF

**Camp Bersevi II in north Iraq: Said and his family**

When Said, 37, his pregnant wife and their five children fled for their lives from the terrorists to the Sinjar mountains their five and a half year old daughter could not manage to keep up with the pace. She became lost in the mass of people and remained behind. “We have had to accept that she is probably dead,” Said – who had fought against ISIS as a soldier – said. However,

the look in his eyes tells a different story. The family now lives in a camp near to Dohuk, where Said also works as a security guard. They do not wish to go back to their home. Said’s 11 year old son speaks when words fail his father: “I want to go away from here. Everything is sad here. The greatest gift for me would be to see my family happy again.”



**Our Focus: health for body and soul**

Alongside our activities in Turkey, Iraq and Lebanon, humanitarian aid in Syria itself takes place under extreme conditions. Many hundreds of thousands of internally displaced people seek protection in over 100 improvised camps along the Turkish-Syrian border and urgently require medical aid. With Syrian partners, we provide medical facilities for some 25,000 Syrians who have fled from the fighting, as well as around 15,000 local residents who have no other access to medical care. In northern Iraq, too, we concentrate on providing medical assistance and psychological help to Syrians who have fled across the border, as well as displaced Iraqis who have sought refuge in camps in northern Kurdistan. Our help benefits all of these refugees, as well as the local population who are also in need.

**Our approach: delivering effective aid with local partners**

Our local partners are able to build on proven processes and networks on the ground, while local employees share the language and the culture of those who they are helping. Our medical teams in northern Iraq, for example, are composed almost entirely of Iraqis working to earn a living to support their families. Many of them have also fled from their homes – and the needs of their patients reflect their own experiences.

In Lebanon, the worldwide network of the Order of Malta and local ecclesiastical structures form the basis of a rapid response. In partnership with the Lebanese Association of the Order of Malta, we provide assistance for refugees and impoverished locals the north of the country with a mobile medical clinic. We also support health and social centers with medications and medical equipment in order to allow them to provide the treatment and help required by a continually increasing number of patients.

This network of partners allows us to deliver rapid and effective aid. An end to the crisis in the Middle East is not yet in sight, and our help in the region will be required in the long term: not just during the conflict, but also in supporting people when the time comes for them to return to their old homes to make a new beginning. It is up to all of us who have the good fortune to live a life in peace and good health to contribute to this task.



Many children are treated for respiratory diseases at the mobile clinic in northern Lebanon. PHOTO: ORDER OF MALTA LEBANON

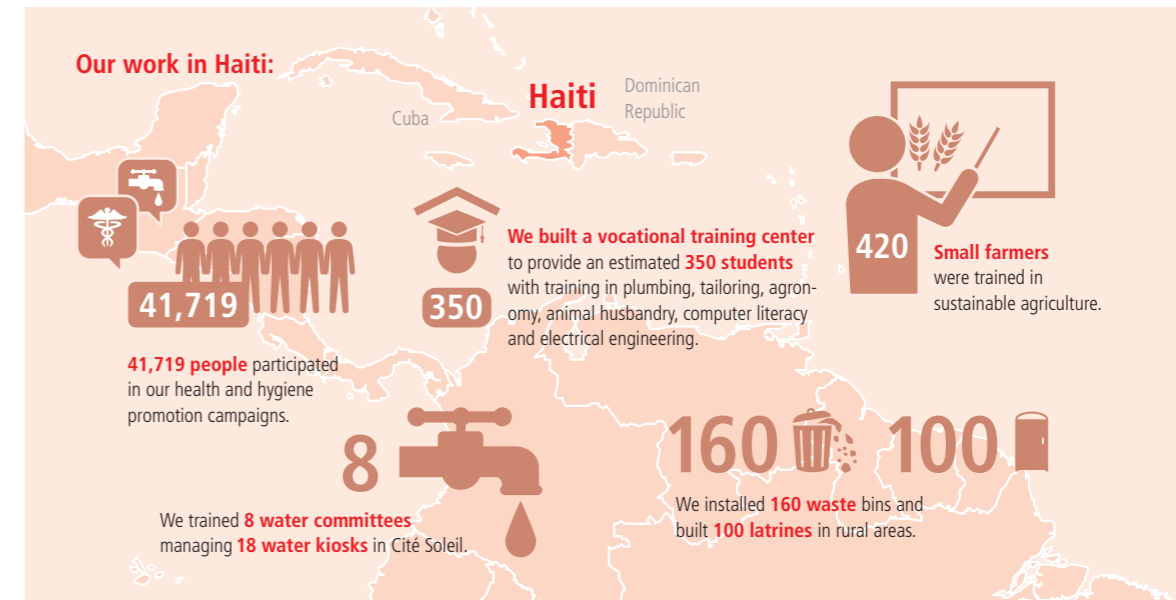
# Haiti: Helping hands for a healthy community



Working together to tackle the mess: in Cité Soleil volunteers work to clear garbage from waste-water channels.

In a flood prone basin at the bottom of a mountain, not far from the Haiti's capital city Port-au-Prince, lies the impoverished shanty town of Cité-Soleil. Due to insufficient drainage in the slum, when water from the torrential rain surges through the streets, the channels, shacks, and tents are engulfed in a mixture of garbage and human excrement: threatening the potential outbreak of deadly diseases such as cholera.

Responding to this need for improved water supply and sanitation to secure the health of the population, Malteser International implemented a successful waste reduction and hygiene education program: working in schools and communities, installing bins, and removing waste from the channels with volunteers. Successful negotiations with the local partners, authorities, and the metropolitan waste organization have resulted in reliable garbage removal from Cité-Soleil. One reason for



the success of our programs is their emphasis on the use of volunteers: allowing residents to take ownership of their communities', health and future. People like Louis Juste Junior, 32, have become 'Zone Leaders', who help our staff change longstanding behavior by spearheading their own neighborhood's waste management. "I am very proud to be a Zone Leader and it's a very important job for me because I have the power to change something for the better, and that is what I am doing," says Louis.

The successful programs in Cité-Soleil are complemented by a series of projects elsewhere in Haiti. In 2014, we handed over a maternity ward to the Episcopal church in the town of Darbonne. As part of this process, we trained the center's medical and administrative staff in primary care, and the prevention, diagnosis and treatment of cholera. Because we believe in empowering locals with the tools they need to manage their future independently, strengthening local partnerships for the successful handover of the ward was a critical achievement. The reputation of the maternity ward has spread and the number of births has grown from 25 to 70 per month, while the clinic now sees 2,000 patients, monitors the health of 600 children and vaccinates 400 in the same period.

Around 600,000 Haitians suffer from hunger and malnutrition. Taking the same sustainable grassroots approach, we are working on initiatives in the slums of Tabarre and Cité-Soleil to improve this situation. The initiatives range from urban gardens and aquaculture to community kitchens and chicken farming. We piloted a project that provided the training, material and infrastructure to ensure long-term food security – making sure that more than 4,000 Haitians had adequate nutrition. This number is set to grow in years to come.

*"I am very proud to be a Zone Leader and it's a very important job for me because I have the power to change something for the better, and that is what I am doing."*

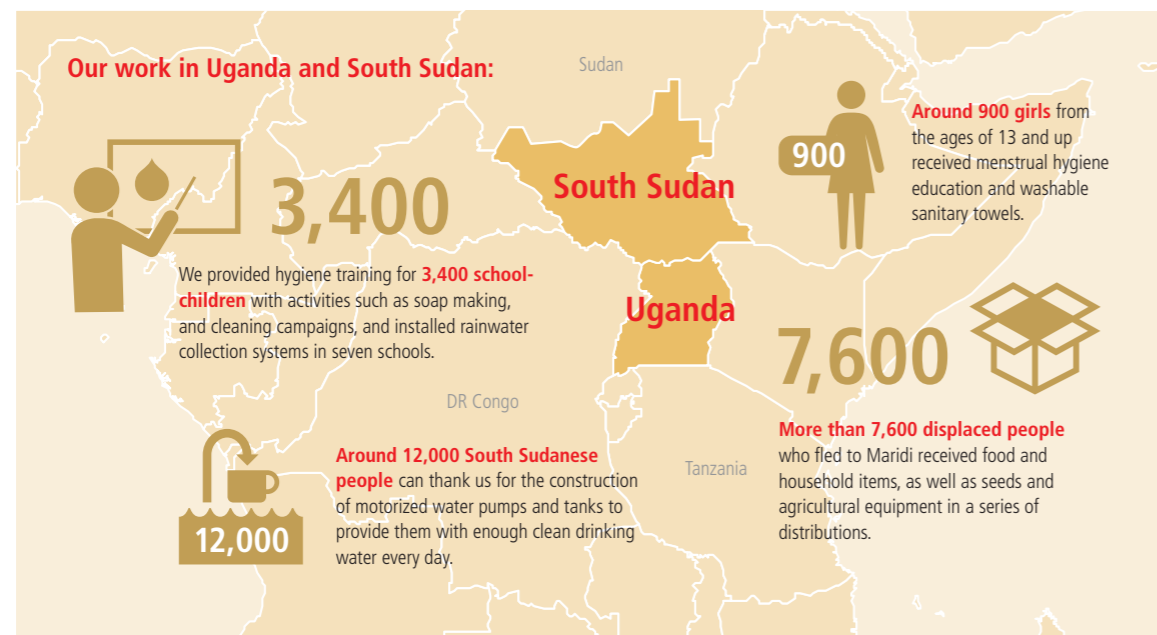
Louis Juste Junior, "Zone Leader" from Cité Soleil



Zone Leader Louis Juste Jr. discusses his next assignment.



## South Sudan: “We were so afraid we couldn’t sleep”



At the end of December 2013 we fled from the fighting in Juba,” says Randa, 43. It took her almost three months on foot and in the all-terrain vehicles that serve as public taxis in South Sudan to travel the 400 km to the town of Maridi with her eight children. “In Juba, you could hear shots day and night. We were so afraid we couldn’t sleep anymore. When the fighting threatened our settlement my husband sent us to Maridi. Everybody knows that is a peaceful place. There is fertile land here and my children can go to school again. I had a little tailor’s shop in Juba, but in Maridi I haven’t opened another business yet. Sometimes I buy cassava and okra leaves at the market to make into a sauce that I sell to earn a little money. We got beans, oil, flour, salt, water canisters, plates, pots and pans from Malteser International. They also distributed seeds and shovels so that we can grow vegetables. I thank God for this help and I hope that I can stay in Maridi with my children. Then they can go to school and grow up safe and healthy...”

With the help of Malteser International Randa can build a new peaceful future for her family in Maridi, South Sudan.

Randa’s story is not an exception. Most of those who were displaced are mothers who had to flee for hundreds of kilometers to Maridi with their children. The conflict between government troops and opposition forces, which escalated in 2013, has created a huge food and refugee crisis. According to UN estimates, al-



most two million South Sudanese have fled, while three million go hungry or are at risk of doing so.

In Maridi there are around 8,000 displaced people, who have mostly been taken in by families, or live in host communities, and make use of the existing infrastructure. Most could not take much with them when they fled and they have not been able to earn much since then. As the only international aid organization on the ground in the area, Malteser International has been helping the refugees since May 2014. We do not just distribute food and household materials, but also seeds and agricultural equipment. This is so that by growing their own food families can become independent of external aid and improve their lives and food supply independently.

In neighboring Uganda – where many South Sudanese have also fled to – we are providing almost 12,000 refugees with drinking water at a camp in the Arua district. Because the water supply from the Nile has always been a problem, which the flood of refugees has only

*“In Juba, you could hear shots day and night. When the fighting threatened our settlement my husband sent us to Maridi. Everybody knows that is a peaceful place.”*

Randa, 43 years old, from Juba

made worse, we have had to resort to some especially innovative solutions. In order to increase the supply rapidly and provide the refugees with water, the most productive wells were motorized with solar-powered pumps. A system of elevated tanks deliver the water to distribution stations – where new adjacent washhouses make it easier to do the laundry. New fences around the boreholes prevent contamination of the water supply.

Malteser International has secured a supply of clean water to around 12,000 South Sudanese refugees in Rhino Camp, near to Arua in Uganda by building water tanks and distribution stations.

## Philippines: The sound of hammering rings in the air

*On the morning of the 8th November 2013 Typhoon Haiyan made landfall in the south east of the island of Samar in the Philippine archipelago. With wind speeds of 275 km/h it was one of the most powerful storms ever experienced by the country, leaving a trail of incredible devastation. More than 6,100 lost their lives and a further four million were left without a home. Together with the Philippine Association of the Order of Malta, Malteser International helped in the effort to rebuild destroyed villages. Our colleague Isaure Faivre d'Arcier visited a year and a half after the disaster to report on the situation:*

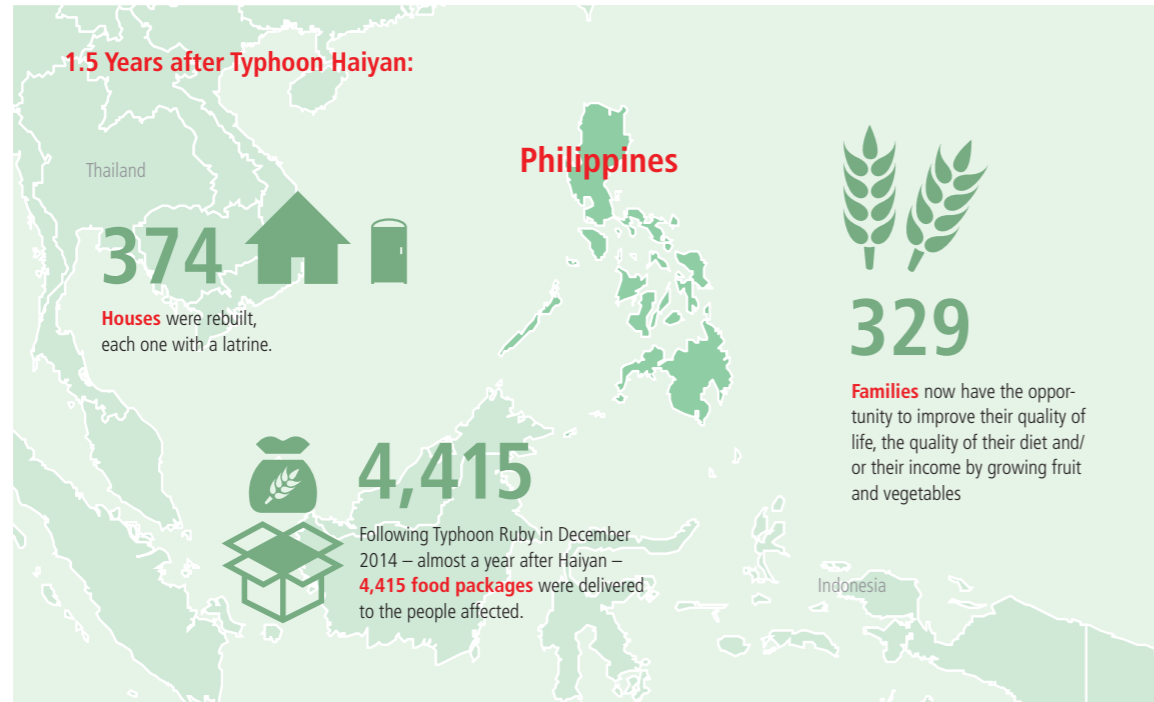
**S**an Antonio is a small village with 8,000 inhabitants on Samar – the fourth largest island of the Philippines. By motorboat, the journey over here from Tacloban takes around half an hour. I am on the island with our Program Coordinator Matius Krisetya. As we came into the small harbor, I was surprised to find the damage left behind by Typhoon Haiyan in November 2013 was still clearly visible. Great numbers of houses built close to the water have been reduced to matchwood. They stand windowless, with collapsed roofs, and holes gaping in the walls. Children play in the streets – laughing as we walk through the village. The place is alive with activity.

Young people carry wood and the sound of hammering rings in the air: the plans are made and rebuilding is underway. Some houses are already complete and once again inhabitable.

### Going forwards step by step

In one of these houses, we met Primo and Carmelita. They belong to one of the 350 families on the island of Samar who received help in order to build a new home. Shortly before Christmas 2014 a new house was ready for the old couple to move in to, financed by Malteser International. Carmelita welcomes me with a hearty smile and shows me around her home. Family photos

In San Antonio on the island of Samar, children play in the streets. Life goes on despite the devastation.



hang on the walls. Carmelita and Primo live here with their four grandchildren – whose parents work in Manila – all six sleep together in one room.

Even though the house is not very big, it is an incomparable gift for the family. During our conversation, Carmelita comes to the day of the 8th November 2013. Her face hardens, and tears come into her eyes as she tells me about the typhoon and the days which followed it: the destruction, the loss, and the search for relatives and possessions. After a short silence, she takes a deep breath and says, “Despite the terrible catastrophe, God has been good to us because nobody in our family was killed. That gave me the strength to start again from the beginning. It still hurts to think about the typhoon. We lost everything, but I can see my grandchildren growing, and I know that life has to go on.”

Carmelita lives in her newly built house with her husband Primo and their four grandchildren. They are one of the 350 families who received help from Malteser International.



She dries her eyes and continues to show me the house. She has big plans with the circa 1,200 Pesos (Equivalent to around 12.50 Euro.) that she receives as her monthly pension, and with the financial support sent by her children in Manila. She points out her old completely destroyed house from the window. She dreams of rebuilding it and giving it as a gift to her grandchildren. For her, starting from nothing means going forward step by step, guarding her hope and making arrangements for the future. It impresses me deeply to see people who, despite their traumatic experiences and the vast destruction, still have the energy and the courage to go on. For me, it is a lesson for life.

#### Building the future

Matus explains to me how the houses are built: “We don’t want to alter local practices; therefore, we are working closely with the future inhabitants of the houses so that we can respond to their needs.” To do that, Malteser International have developed a standard design with individually customizable elements. The doors and other fittings can be tailored to fit the requirements of the individual inhabitants: for example, to cater for the needs of the elderly, families with children and people with disabilities.

All of these new houses are built so that they can better withstand future disasters. When another powerful typhoon hit the islands in December 2014, leaving huge damage in its wake, all of the new houses not only survived the storm, but also offered refuge to many other villagers.

## Financial Report 2014: Facts & Figures

*Financial development and annual accounts, our programs,  
partners and structures at a glance*

# Financial and strategic highlights



In countries such as Mexico and Peru, Malteser International supports the projects of the Order of Malta's National Associations, like this soup kitchen in Peru.

PHOTO: ALDO AROZENA

The 'Facts and Figures' section of the Annual Report presents a consolidated account of the activities of Malteser International e.V. and its two regional divisions: Malteser International Europe and Malteser International Americas to the 31st December 2014.

## Strategic Focus

An increasing number of complex crises and conflicts, as well as a stronger emphasis on the medical side of our work – for example in dealing with epidemics – presents Malteser International with major challenges. Our 'Vision 2020' strategy for the coming years, there-

fore, contains a new focus. We follow an integrated and holistic approach to health, which encompasses both the establishment of medical structures as well as activity in the areas of nutrition, water, sanitation and hygiene (WASH), on which health is closely dependent. Our capacity in the field of emergency relief will be further expanded and substantially strengthened. A further important component of our strategy is strengthening our networks and partnerships – for example our cooperation with the worldwide structures of the Order of Malta and local partners in project areas, which we were able to further expand in 2014.

Malteser International is also working to meet these challenges at a structural level. The year 2014 saw further advances in the process of decentralization – a first step of which was the opening of our Regional Headquarters in Miami in 2013. An additional Regional Headquarters for the Asia-Pacific region is planned for the future. Strategic management of the regional divisions is undertaken by Malteser International e.V. – founded on 1st January 2013, with its General Secretariat in Cologne, Germany. An ongoing process of assessment guarantees the yearly strategic review of our targets.

## Financial Development

The total program volume fell in from 44.2 million in 2013 to 33.5 million Euro in 2014. This was due to ongoing multi-annual projects for flood relief in Germany, which were booked in 2013, as well as a reduced income from donations. Out of the total income, 17.5 million Euro (2013: 19 million) was from public or institutional grants, while 9.8 million Euro (2013: 15.3 million) came from structural grants and private donations across the international network of the Order of Malta. The majority of private donations, as well as 2.9 million Euro we received by virtue of our membership of Germany's Relief Coalition ADH (2013: 9.3 million Euro), were designated for rebuilding efforts in the Philippines, as well as projects in Haiti and Iraq. Malteser International uses all of the funds that are entrusted to it and placed at its disposal economically, efficiently and in a goal-oriented manner to fulfil its tasks, while maintaining its management and administrative costs within an objectively appropriate limit. In 2014, this was less than 10 percent of the total expenditure.

## Personnel Development

In 2014, Malteser International had 910 staff active in 24 countries – 824 of whom were local and 86 international (expatriate). They were supported by 61 employees in the General Secretariat and in the regional offices in Cologne and Miami. Worldwide, 971 people from 42 countries were working for Malteser International in order to enable people to live a healthy life with dignity.



## Regional Focus Areas

In 2014, Malteser International implemented more than 100 projects in 24 countries in Africa, Asia, Europe and the Americas. Most of this activity was in the Asian region, which had a total volume of 16.5 million Euro (2013: 18.9 million).

The program volume in five countries in Africa was notably smaller than in the previous year – having fallen to 8.9 million from 12 million Euro. Alongside the programs in the east of the Democratic Republic of the Congo, the focus in this region was above all on emergency aid, food security and health in South Sudan.

In 2014, Haiti remained the country in the Americas with the largest project volume, at almost 1 million Euro (2013: 1.9 million). The total expenditure for the region is 1.2 million Euro (2013: 2.3 million including management and administration costs), where Malteser International also supports projects by national associations of the Order of Malta in countries such as Mexico and Peru.

The total expenditure of around 5 million Euro (11 million in 2013, including management and administration costs) in Europe was mostly dedicated to flood relief activities in Germany – which accounted for for 4.2 million Euro. Alongside the program costs for our aid in the Ukraine and Bosnia-Herzegovina, we made separate contributions totaling around 203,000 Euro to support the work and development of independent Order of Malta partner organizations in Central and Eastern Europe. In addition to this were the regional project costs for Eastern Europe of around 240,000 Euro. The total administration and management costs of 1.9 million Euro included in the expenditure for Europe account for the General Secretariat of Malteser International e.V., as well as the European and American Regional Headquarters.

Our programs in the DR Congo were one of our primary focuses in Africa in 2014.

PHOTO: JANA ASENBRENNEROVA

We are still providing long-term aid following the disastrous flooding in Germany in 2013.

PHOTO: ICH.TVIADH

# Our programs in 2014

## Africa

Country	No. of projects	Short description	Donors/Cooperation partners*	Local partners
<b>DR Congo<sup>1</sup></b>	8	Nutrition and food security, basic health care, health system strengthening, community based health insurance, WASH, emergency health care, construction of an X-Ray Department, care for victims of sexual violence.	AA, ADH, BMZ, ECHO, EuropeAid, MMB Foundation, SDC, WFP	Local NGOs and health authorities
<b>Kenya<sup>1</sup></b>	4	Tuberculosis (TB), HIV/AIDS and comprehensive care clinic, WASH, resilience and reconciliation program for populations which are marginalized and/or prone to drought and disaster, support of health facilities in the slums.	ADH, Benedict East Africa Funds, CRS, Embassy of the Order of Malta, German Bishops Conference, Sternstunden e.V.	Governmental and private health institutions
<b>South Sudan<sup>1</sup></b>	7	Nutrition and food security, basic health care, sleeping sickness control, leprosy, health education, distribution of food and non-food items for Internally Displaced Persons (IDPs).	AA, ADH, BMZ, EuropeAid, FIND, GFFP, USAID, ZEISS	Governmental health authorities, Diocese of Wau, community based organizations
<b>Uganda<sup>1</sup></b>	5	WASH for South Sudanese refugees and health for Congolese refugees, treatment of malnourished children, support for a hospital laboratory.	AA, ADH, GFFP, PMK	Catholic Hospital in Maracha

## Americas

Country	No. of projects	Short description	Donors/Cooperation partners*	Local partners
<b>Colombia<sup>2,3</sup></b>	2	Construction of health post for indigenous community, strengthening disaster preparedness and response capacities in remote areas.	GFFP	Fundación Pro Sierra Nevada de Santa Marta, Colombian Association of the Order of Malta
<b>Haiti<sup>1,3</sup></b>	6	Cholera prevention, disaster preparedness training, hygiene promotion in schools, incl. menstruation hygiene, reconstruction of a vocational training center, strengthening of WASH capacities in civil society and urban slum communities, food security and Disaster Risk Reduction (DRR), climate change adaptation.	AA, ADH, BMZ, Europe Aid	COTEDO, Episcopal Church, LA DIFFERENCE, UJEDCOSIS, civil protection authority
<b>Mexico<sup>2</sup></b>	2	HIV/AIDS prevention for newborn babies and assistance to mothers, strengthening disaster preparedness and response capacities.	Bild hilft e.V., GFFP	Mexican Association of the Order of Malta
<b>Peru<sup>2</sup></b>	2	Soup kitchen for schoolchildren, assistance to children and the elderly.	Own funds and private donations	Order of Malta relief organization Peru

## Europe

Country	No. of projects	Short description	Donors/Cooperation partners*	Local partners
<b>Bosnia-Herzegovina<sup>2</sup></b>	4	Recovery after flooding, health system availability, equipment of soup kitchen.	ADH, MHD, NiN	Caritas, Merhamet, UDD
<b>Germany<sup>2</sup></b>	29	Recovery after floods for individuals, schools and small organizations, psychosocial care.	ADH, MHD	MHD
<b>Ukraine<sup>2</sup></b>	1	Care for injured and traumatized people, first aid training, transport for people with disabilities.	MHD	Order of Malta relief organization Ukraine

**Donors:**  
**AA:** German Foreign Office  
**ADB:** Asian Development Bank  
**ADH:** Germany's Relief Coalition  
**BMZ:** German Federal Ministry for Economic Cooperation and Development  
**CRS:** Catholic Relief Services (USA)  
**DCV:** German Caritas Association  
**ECHO:** EU Humanitarian Aid and Civil Protection department  
**FAO:** United Nations Food and Agricultural Organization  
**FIND:** Foundation for Innovative New Diagnostics  
**GF:** The Global Fund  
**GFFP:** Global Fund for Forgotten People  
**GIZ:** Gesellschaft für Internationale Zusammenarbeit (Germany)  
**MHD:** Malteser Hilfsdienst e.V.  
**MHDA:** Malteser Hospital Service Austria  
**MMB:** Margarete-Müller-Bull Foundation  
**NiN:** Nachbar in Not (Austria)  
**PMK:** Pontifical Missionary Childhood of Germany  
**SDC:** Swiss Agency for Development and Cooperation  
**WCFF:** World Child Future Foundation (Liechtenstein)  
**WFP:** World Food Program  
**UNHCR:** United Nations High Commissioner for Refugees  
**UNOPS:** United Nations Office for Project Services  
**USAID:** United States Agency for International Development

## Asia

Country	No. of projects	Short description	Donors/Cooperation partners*	Local partners
<b>Cambodia<sup>1</sup></b>	9	Emergency relief, maternal and child health, food and nutrition security, WASH, community-based health insurance.	AA, BMZ, Czech Embassy, ECHO, Elysium Foundation, FAO, GIZ	AGRICAM, CHC, CHHRA, SHPA
<b>India<sup>3</sup></b>	4	Flood relief, WASH and DRR for flood-prone village, HIV/AIDS prevention, establishment of a health insurance system.	ADH, BMZ	CHAI, ProVision, SSK
<b>Indonesia<sup>1</sup></b>	2	Mother and child health, health and WASH, community-based DRR.	BMZ	Hati Nurani, YEU
<b>Iraq<sup>1</sup></b>	1	Health care for IDPs with a mobile medical team, provision of drugs and consumables and establishment of a primary health care center.	AA, ADH	Archdiocese of Erbil, Department of Health Dohuk, TCCF
<b>Lebanon<sup>2</sup></b>	2	Distribution of relief items, provision of drugs and medical equipment for health centers, health service provision through mobile medical unit.	AA, MHDA, NiN	Lebanese Association of the Order of Malta
<b>Myanmar<sup>1</sup></b>	19	Emergency relief, reconstruction of social infrastructure, primary health care, maternal and child health; TB, HIV/AIDS and malaria prevention, WASH, income-generating measures, DRR and climate change.	ADB, ADH, BMZ, ECHO, EuropeAid, GF, GIZ, UNHCR, UNOPS, WFP	ADRA, CERA, MERN, MILI, Sisters of the Good Shepherd
<b>Nepal<sup>3</sup></b>	1	WASH and inclusive DRR for flood prone villages.	BMZ	RSDC
<b>Pakistan<sup>(1)</sup></b>	6	Health, health for mothers and newborns, community-based inclusive DRR.	AA, ADH, DCV, ECHO, SDC, WFP	ADMC, Afghanischer Frauenverein e.V., Handicap International, Islamic Relief
<b>Philippines<sup>(2)</sup></b>	3	Distribution of relief items, construction of houses with latrines and water supply, rehabilitation of schools including water supply and sanitation, health and hygiene promotion activities, income-generating activities, community-based DRR and distribution of DRR equipment, provision of medical care, repair and equipment of health centers.	AA, ADH, Caritas International, Deutsche Bank Stiftung, MHDA, NiN	Philippine Association of the Order of Malta
<b>Syria<sup>3</sup></b>	1	Emergency relief for IDPs.	AA	
<b>Thailand<sup>1</sup></b>	3	Health care and WASH for refugees.	ECHO, EuropeAid, GF, WCFF	PPHO
<b>Turkey<sup>3</sup></b>	2	Health services in temporary field hospital, psychosocial support, capacity building, school support for Syrian refugee children.	AA, BMZ	IBC
<b>Vietnam<sup>1</sup></b>	3	Promoting preservation and sustainable use of forests, community-based inclusive DRR.	AA, ADH, BMZ, WCFF	PC, CRD, DP Hanoi, VIRI

**Local Partners:**  
**ADMC:** Area Development and Management Consulting  
**ADRA:** Adventist Development and Relief Agency  
**CERA:** Community Empowerment and Resilience Association of India  
**CHAI:** Catholic Health Association of India  
**CHC:** Cambodian Health Committee  
**CHHRA:** Cambodian Health and Human Rights Alliance  
**COTEDO:** Comisión de Trabajo Ecueménico Dominicano (Dominican Republic)  
**CRD:** Center for Rural Development  
**DP Hanoi:** Disabled People Hanoi  
**IBC:** International Blue Crescent  
**MERN:** Myanmar Environment Rehabilitation conservation Network  
**MILI:** Myanmar Independent Living Initiative  
**PC:** People's Committee  
**PPHO:** Provincial Public Health  
**RSDC:** Rural Self Reliance Development Center  
**SHPA:** Social Health Protection Association  
**SSK:** Sabhaki Shiksan Kendra  
**TCCF:** Turkmeneli Cooperation and Cultural Foundation (Iraq)  
**UDD:** Udruženje Distrofi ara Doboj  
**UJEDCOSIS:** Union des Jeunes pour le Développement durable de la commune de Cité Soleil  
**VIRI:** Vietnam Rural Industries Research and Development Institute  
**YEU:** Yakkum Emergency Unit (Indonesia)

1) Program implementation through Malteser International and partner organizations  
 2) Program implementation through National Associations and relief services of the Sovereign Order of Malta supported by Malteser International  
 3) Program implementation through local partner organizations supported by Malteser International

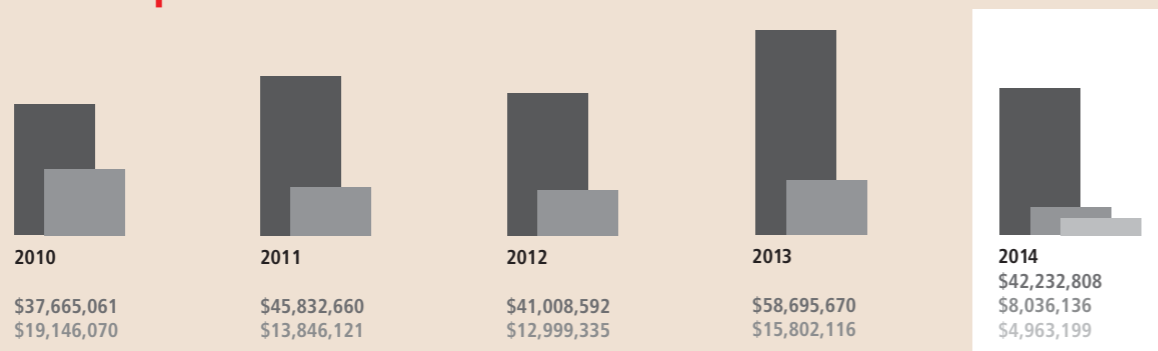
\* Unless otherwise specified, all our projects include own funding and financial support from the international network of the Order of Malta.

# Financial overview 2014

## Revenue sources

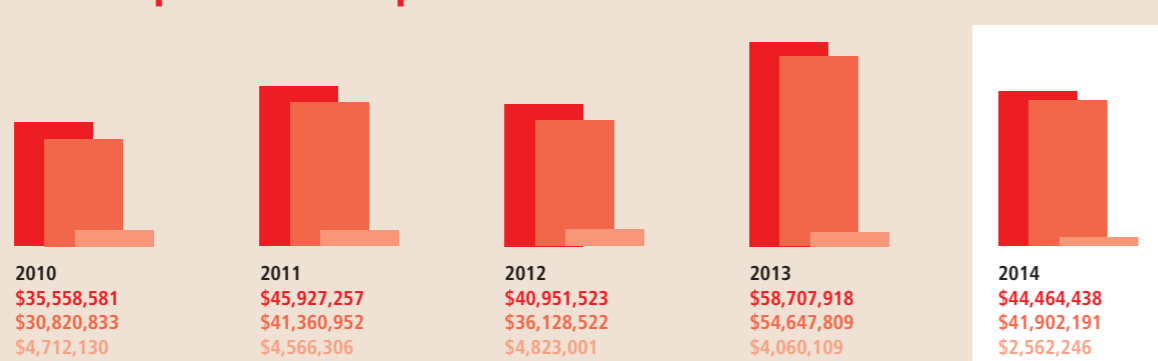
<b>International public grants</b>	<b>\$23,191,929</b>	<b>International Order of Malta Network</b>	<b>\$12,999,335</b>
<b>Germany</b>	<b>\$13,494,678</b>	Donations and own funds	\$8,036,136
Federal Ministry for Economic Cooperation and Development	\$7,273,245	Other revenue <sup>1</sup>	\$4,963,199
Federal Foreign Office	\$5,773,730		
Gesellschaft für International Zusammenarbeit (GIZ)	\$442,332		
German Embassy Vietnam	\$5,371		
<b>European Union</b>	<b>\$5,312,670</b>	<b>Partnerships and Donation Campaigns</b>	<b>\$4,375,554</b>
ECHO	\$5,312,670	ADH (Germany's Relief Coalition)	\$3,816,893
<b>Global Fund</b>	<b>\$3,697,673</b>	Nachbar in Not (Austria's Relief Coalition)	\$558,661
Save the Children	\$3,471,260		
SMRU (Shoklo Malaria Research Unit)	\$114,053		
Global Fund	\$112,359		
<b>United Nations</b>	<b>\$583,912</b>	<b>Foundations and other NGOs</b>	<b>\$1,665,989</b>
UNICEF/UNDP/UNHCR and other UN organisations	\$583,912	JHPIEGO (Johns Hopkins University)	\$880,093
<b>Switzerland</b>	<b>\$49,687</b>	Find	\$295,311
Swiss Agency for Development and Cooperation	\$49,687	Deutsche Bank Foundation	\$358,695
<b>Other international contributions</b>	<b>\$53,307</b>	Bild Hilft	\$122,195
		Care	\$9,697

## Development of Revenue



Deficits are covered by reserves and funds from previous years. Surpluses are transferred to the reserves.

## Development of Expenses



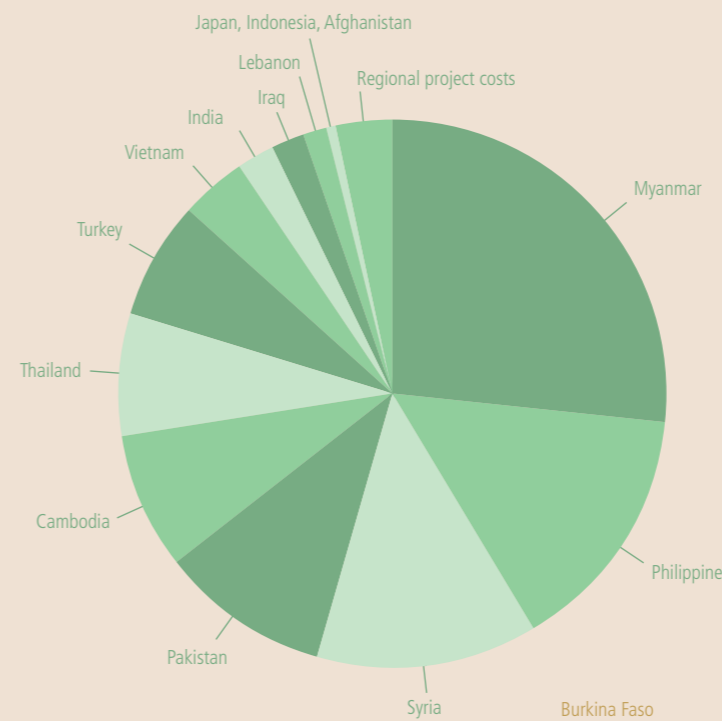
<sup>1</sup> Other revenue: unused earmarked donations from the previous year, interest, service charges.

<sup>2</sup> Inclusive of 'other revenue' prior to 2014

■ Total income ■ Private donations<sup>2</sup> ■ Other revenue<sup>1</sup> ■ Total expenses ■ Project expenses ■ Management and administration costs

## Expenses by region and country\*

Management and administration costs: \$2,562,246

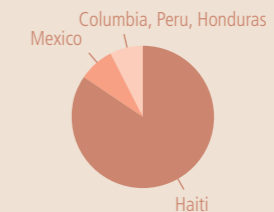


### Americas

**\$1,548,729**

Previous year \$3,074,174\*\*

Haiti	\$1,307,322
Mexico	\$122,195
Columbia	\$108,970
Peru	\$5,410
Honduras <sup>1</sup>	\$4,832



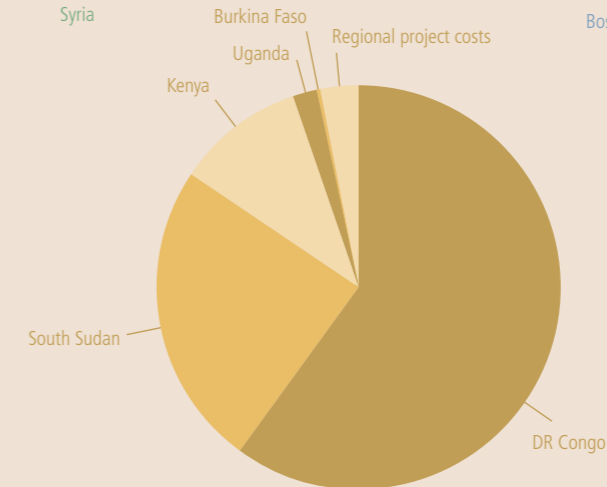
### Asia

**\$21,860,925**

Previous year \$25,109,278

Myanmar	\$5,843,964
Philippines	\$3,246,264
Syria	\$2,826,988
Pakistan	\$2,198,184
Cambodia	\$1,766,096
Thailand	\$8,036,136
Turkey	\$1,550,423
Vietnam	\$829,069
India/Nepal	\$495,456
Iraq	\$450,759
Lebanon	\$281,428
Japan <sup>2</sup>	\$91,419
Indonesia	\$46,913
Afghanistan <sup>2</sup>	\$41

Regional project costs: \$676,503



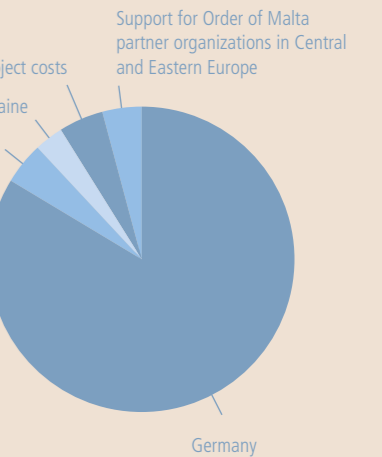
### Africa

**\$11,796,042**

Previous year \$15,910,794

DR Congo	\$7,090,797
South Sudan	\$2,876,456
Kenya	\$1,209,104
Uganda	\$227,120
Burkina Faso <sup>2</sup>	\$54,022

Regional project costs: \$338,515



### Europe

**\$6,696,494**

Previous year \$14,613,670 \*\*

Germany	\$5,614,326
Bosnia-Herzegovina	\$299,589
Ukraine	\$192,955

Regional project costs: \$319,100

Support for Order of Malta partner organizations in Central and Eastern Europe: \$270,524

<sup>1</sup> Project planning costs  
<sup>2</sup> Trailing costs from projects in previous years

\* Rounded numbers. The listed program volumes correspond to the amounts booked in the 2014 annual accounts and thus do not reflect the actual outflow of funds for multi-annual projects.  
\*\* including management and administration costs

# 2014 Partners

Our work would not be possible without the logistical and financial support of the International Order of Malta network, as well as our many public and private partners. In 2014, these partners helped us provide fast, efficient and sustainable

relief throughout the world. Thank you for your continued support.

The following overview gives an insight into the multitude of public donors and partners who supported our work in the year 2014:



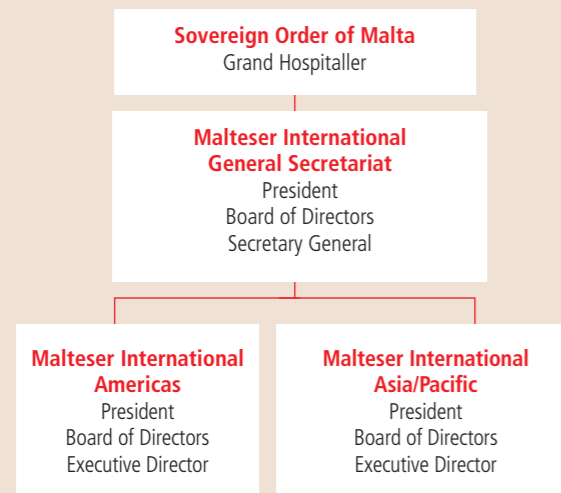
# 2014 Donors

We gratefully acknowledge all of our generous contributors who have supported the work of Malteser International Americas during our fiscal year 2014 (January 1, 2014 through December 31, 2014). We would also like to extend our appreciation to the many individuals, families, Order of Malta members, and organizations who have donated their time to supporting our programs

worldwide. Thanks to your generosity, we are able to provide much needed assistance to vulnerable families across the globe, helping them lead a healthy life filled with dignity. Although we have made every effort to ensure that all names are listed correctly, please be sure to bring any errors or omissions to the attention of our Office of Development at (305) 448-5111 or [contact@malteser-international.org](mailto:contact@malteser-international.org).

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David I ARCHER				
Donny ANTHON				

## Our structures



The current membership of Malteser International consists of 26 National Associations and Pories of the Order of Malta, who actively support the organization within their jurisdictions. Currently, both regional branches in Europe and the Americas serve as associate members. Their representatives, together with the Board of Directors, the Grand Hospitaller of the Order of Malta, the Chaplain, the Secretary General and the Vice-Secretary General form the General Assembly: the organization's highest decision-making body. The General Assembly is responsible for electing and discharging the Board of Directors, accepting the annual accounts, ordering financial audits as well as passing amendments to the by-laws. The President convokes the General Assembly once a year. The Board of Directors, which is elected for a four-year term, consists of the President, the Vice-President, the Treasurer, and up to two additional elected members, as well as the representatives from the regional branches in Europe and the Americas, and from the Asia-Pacific region. The Board of Directors works on a purely voluntary basis and is responsible for approving the financial plans and the annual budget, as well as commissioning the financial auditing of the annual accounts. The Board of Directors bears the overall responsibility for the organization's operative tasks. The salaried Secretary General manages the organization's General Secretariat. He is responsible for the operational management activities in line with the financial plan and the annual budget.

### Board of Directors



#### President

Thierry de Beaumont-Beynac (France)



**Vice-President**  
Richard von Steeb  
(Austria)



**Treasurer**  
Charles-Louis de Laguiche  
(Switzerland)



Charles de Rohan  
(UK)



Michele  
Burke Bowe  
(USA)



**President, Malteser  
International Europe**  
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(Germany)



**President, Malteser  
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James F. O'Connor  
(USA)



**Delegate,  
Asia/Pacific region**  
Michael Khoo Ah Lip  
(Singapore)



**Chaplain**  
Bishop Marc Stenger  
(France)

### Management



**Secretary General**  
Ingo Radtke  
(Germany)



**Vice-Secretary General**  
Sid Johann Peruvemba  
(Germany)

## Malteser International – a work of the Sovereign Order of Malta

### More than nine centuries of service to the poor and sick



The Order of St. John of Jerusalem, Rhodes and Malta can trace its origins back to 1048, when it began providing medical assistance to pilgrims of all races and faiths in Jerusalem.

To this day, the principal task of the Order remains the same as at its foundation: "Tutio fidei et obsequium pauperum": serve the poor, guard and witness the faith. Malteser International is an essential

tool for the Order in fulfilling this mission in the modern world. For centuries, the Order has been recognized as a sovereign entity under international law. It is based in Rome and maintains diplomatic relations with 105 countries, as well as international organizations including the UN. This special status gives the Order a unique flexibility as an impartial international actor. Fra' Matthew Festing is the current head, and 79th Grand Master of the Order, elected for life in 2008.

### Malteser International's member associations (as of June 2015)

<b>Australia</b> www.orderofmalta.org.au	<b>Mexico</b> www.ordendemalta.mx
<b>Austria</b> www.malteserorden.at www.malteser.at	<b>Netherlands</b> www.ordevanmalta.nl
<b>Belgium</b> www.ordredemalthebelgique.org	<b>Philippines</b> www.orderofmalta.int
<b>Canada</b> www.orderofmaltacanada.org	<b>Poland</b> www.zakonmaltanski.pl
<b>Colombia</b> www.orderofmaltacolombia.org	<b>Portugal</b> www.ordendemalta.pt
<b>Cuba</b> www.ordendemaltacuba.com	<b>Scandinavia</b> www.malteserorden.se
<b>France</b> www.ordredemaltefrance.org	<b>Singapore</b> www.orderofmalta.org.sg
<b>Germany</b> www.malteser.de	<b>Spain</b> www.ordendemalta.es
<b>Great Britain</b> www.orderofmalta.org.uk	<b>Switzerland</b> www.malteserorden.ch
<b>Hungary</b> www.mmlsz.hu www.maltai.hu	<b>United States of America</b> www.orderofmaltaamerican.org www.orderofmalta-federal.org www.orderofmaltausawestern.org
<b>Ireland</b> www.orderofmaltaireland.org	
<b>Italy</b> www.ordinedimaltaitalia.org	
<b>Lebanon</b> www.orderofmaltalebanon.org	
<b>Malta</b> www.orderofmalta-malta.org	

[www.orderofmalta.int](http://www.orderofmalta.int)  
[www.malteser-international.org](http://www.malteser-international.org)  
[www.orderofmaltareliev.org](http://www.orderofmaltareliev.org)

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