

UKRAINE CRISIS 2022: 6 MONTHS OF RESPONSE



**Malteser
International**
Order of Malta Worldwide Relief

Malteser International Americas

1011 First Avenue, Suite 1322

New York, NY 10022

Tel: 646.794.3457

Email: contact@malteser-international.org

Website: www.orderofmaltarelief.org

Facebook: @MalteserInternationalAmericas · Instagram: @MalteserAmericas ·

Twitter: @MalteserAmerica · LinkedIn: Malteser-International-Americas

Executive Summary

In the early morning of February 24, 2022, the unthinkable happened and Russia invaded and attacked Ukraine, sending troops and missiles at several cities throughout the country. Six months into the full-scale war, UNHCR has declared Ukraine a Level 3 emergency – the highest level.

With a longstanding operational presence in the region, Malteser International (MI) and the Order of Malta Network was well positioned to respond immediately after the attacks began on February 24 and rapidly scale-up our activities. MI and our partners, have been providing hot meals, shelter, handing out relief supplies, medical care and providing psychosocial support in Ukraine and bordering countries.

In the first 6 months, MI and its partners have provided more than 365,000 hot meals, delivered urgent relief supplies to 65 cities in the south and east Ukraine, and provided 13,000 psychosocial support counseling sessions to IDPs throughout the country. The enclosed report highlights the details above as well as other interventions in shelter, protection, and health.

With winter months quickly approaching and temperatures predicted to reach -20 degrees Celsius in parts of the country, millions of people will be living in inadequate conditions or without sufficient insulation or access to heating. The Government of Ukraine is working together with the UN and humanitarian partners to address these needs through actions to meet acute humanitarian needs during the winter months. Malteser International and our partners stand together with the people of Ukraine and will assist them in the process of recovery and rehabilitation.



Background Situation Overview

In the early morning of February 24, 2022, the unthinkable happened and Russia invaded and attacked Ukraine, sending troops and missiles at several cities throughout the country. The escalation of conflict caused civilian casualties and destruction of civilian infrastructure, forcing people to flee their homes seeking safety, protection and assistance.

Six months into the full-scale war, UNHCR has declared Ukraine a Level 3 emergency – the highest level. To date (*August 31, 2022*):



Approximately **17.7 million people** are in need of shelter, provisions of supplies (food, water, medical items, and non-food items), medical care, and psychosocial support.



More than 6.6 million Ukrainians have fled the country and living in neighboring countries and **an additional 6.6 million people** are estimated to be internally displaced within Ukraine.

Even before the most recent events, Ukraine had been impacted by years of conflict and uncertainty. According to UNHCR, at the end of 2021 there were already an estimated 3 million people in Ukraine in need of humanitarian support, including more than 850,000 people displaced by conflict.

Since 2015, the Order of Malta, in close cooperation between Malteser International (MI), Malteser Ukraine and Malteser Germany, has been focusing on providing mental health and psychosocial support for displaced people, and supporting the poor, disadvantaged populations with warm meals in soup kitchens in the Donbas region of eastern Ukraine.

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Project Overview

Ukraine Response Program 5 Areas of Joint Intervention

1. Direct Relief to war-affected areas

2. Accommodation for Refugees

3. Mental Health and Psychosocial Support

4. Strengthening the **Health System**

5. Social Support to IDPs and host communities

Project Overview and Results

Direct Relief
to war-affected areas

Sector: Food Security, NFI,
Health

Provision and distribution of Food and Non-Food items (NFI) as well as medical goods to war affected communities in Eastern and South Ukraine.

Objective

- Provide adequate **rapid relief items in-kind** (food, clothing, and hygiene supplies) to medical institutions, communities and volunteer groups supporting war-affected vulnerable families based on priority needs.

Activities

- Procurement (preferably local) of relief items; acceptance and coordination of in-kind donations based on criteria of need and efficiency.
- Ensure supply chain via warehouse in Lviv and support of warehouse in Poland as service point for international donations.
- Secure contact with trustworthy local groups, transportation and distribution.
- Support for refugees in queues at country borders in the first weeks of the war.



More than **365,000 hot meals** have been distributed at train stations, border crossings and in cities, and two collective shelters were set up immediately.



More than **5,500 tons of relief goods** to Ukraine and neighboring countries were delivered by Order of Malta Germany.



Relief supplies and Humanitarian aid was distributed in **65 cities** and towns in the south and east of Ukraine. **190 Emergency Shelters** were supplied with **relief goods**. **Various warehouses** were distribution points throughout the country.



Malteser Ukraine in Ivano-Frankivsk and Lviv **received 11 emergency ambulances and 2 mobile medical units.**



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Project Overview and Results

Support host communities in housing, prepare for new wave of IDPs during the Winter due to destruction of infrastructure for heating and electricity systems, Distribute adequate winter assistance to war affected communities.

Objective

- Provide shelter and adequate housing options for (new) IDPs in West Ukraine, prevention of loss of life during winter in Eastern Ukraine.

Activities

- Set-up and management of 2 IDP shelters in Lviv.
- Winter-proofing buildings provided by the municipalities for accommodation of IDPs.
- Provision of winter kits and energy sources to communities in Eastern Ukraine.

**Accommodation for
Refugees**

Shelter, housing and
winterization

**Sector: Shelter, NFI,
Winterization**



195 Emergency Shelters, sleeping places and care have been set up.

190 Emergency Shelters were supplied with relief goods.

Project Overview and Results

Provision of psychological assistance and psycho-social support activities in safe spaces, organize child-friendly activities and build networks of support

Objective

- Improve psychological stability, mental health and well-being of the war affected population - measurable according to standard psychological procedures.

Activities

- Provision of psychological and psycho-social support (trauma response, psychological first aid, psychiatric tele-medicine, support groups, music-therapy etc.) in centers, through mobile teams, on- and offline.
- Summer camps for war-affected children in the outskirts of Lviv.
- Staff supervision and psychological support for health and social workers for stress and burn-out prevention.



The **psychosocial support program**, already in place since 2015, was expanded Ukraine-wide and **13,300 psychosocial support counseling sessions (Lviv – 7,000, with two other partners strengthened in the east of the country – 6,300)** for IDPs have taken place since the war began.



170 children (IDPs) affected by war were hosted at summer camp. The camp provided a safe space for these children where they could discuss their experiences from the war with 30 highly qualified psychologists and psychotherapists.

Project Overview and Results

Strengthening the Health System

Sector: Health

Strengthening technical capacities and provision of medical assistance in the form of prostheses and rehabilitation services for war-affected patients in Lviv

Objective

- Provide immediate support to people with disabilities affected by amputations and improve specialized medical services

Activities (in design phase August 2022)



Two prosthetists will be trained and up to 200 patients will be provided with high-quality prostheses.

Set-up of an orthopedic training center, provision of training courses according to international standard, Training of Trainers and further educational support.



The emergency hospital in Lviv will be equipped with a prosthetic workshop and patient care area.



Project Overview and Results

Continuation and scaling of Malteser Ukraine's social work for IDPs and vulnerable people (homeless, vulnerable children, etc.) as well as training programs in the area of medical first aid

Objective

- Safeguarding of social fabric and needed charitable and social activities for vulnerable people in the IDP and host communities.
- Improve social cohesion and long-term integration of IDPs.
- Provision of expertise in First Aid.

Activities

- Outreach activities of social workers and psychosocial team, including mobile child-friendly spaces.
- Soup-kitchen and provision of hot food to IDPs.
- Provision of First Aid training.



12,200 people participated in Emergency Health Courses (CPR, First Aid) during the reporting period.

Center for Psychological Support: 30 highly qualified psychologists and psychotherapists provided support at IDP centers and child-friendly spaces.

Shelter Support for IDPs and Hot Food and Water provided at the main train and bus stations in Lviv and in emergency shelters.

Social Support to IDPs and Host Communities

Sector: Social Services and Cohesion

**Photos of the Relief Activities – Psychosocial Support
@ Malteser Ukraine**



Photos of the Relief Activities – Psychosocial Support



Photos of Direct Relief



@zakon maltanski polska



@serviciul de ajutoz maltez in romania



Photos of Direct Relief - @Malteser Ukraine



Photos of Direct Relief - @Malteser Ukraine



Photos of Direct Relief



@Hungarian charity service of the order of malta



@Malteszka pomoc Slovensko o.z.

Photos of Direct Relief

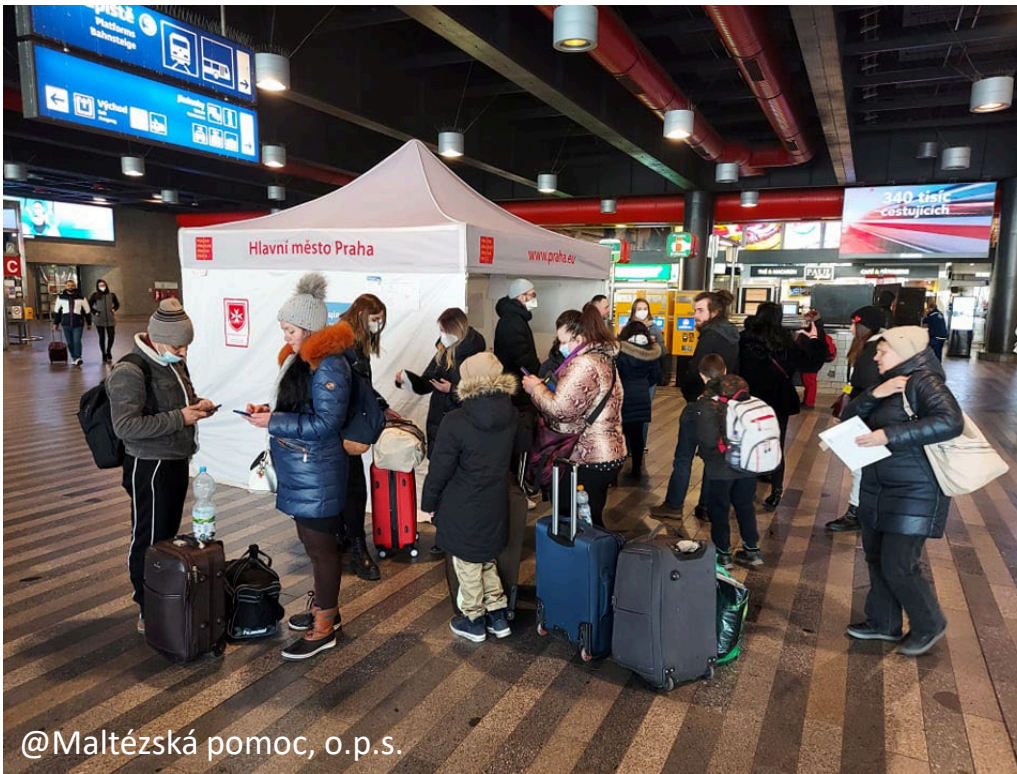


Photos of Social Support



@Maltos Ordino Pagalbos Tarnyba - Maltiečiai

Photos of Social Support



Photos of Strengthening the Health System



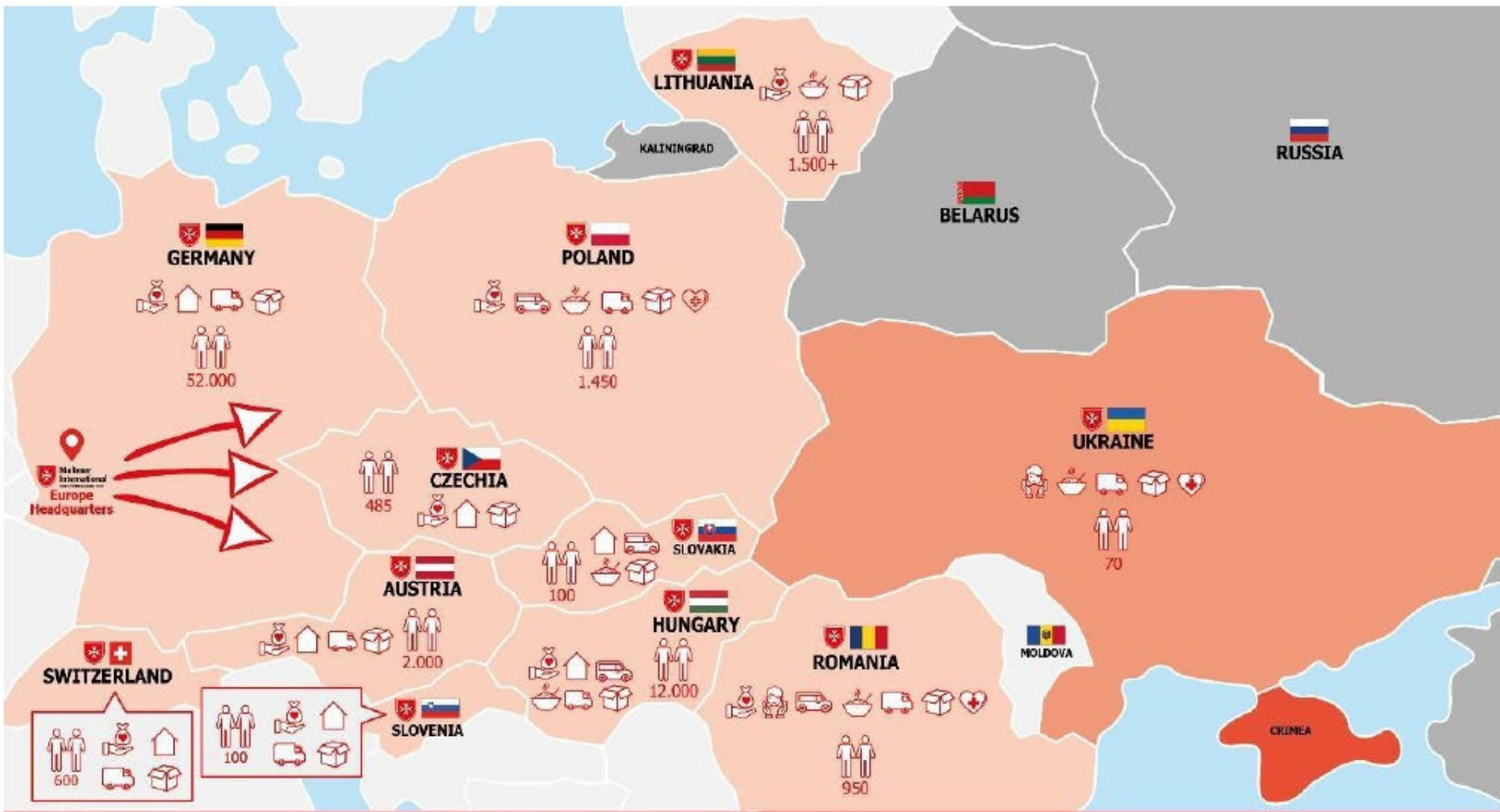
Activities of the Order of Malta Relief Organizations

Through our established partnerships with the Order of Malta and Malteser Network, Malteser International supported the following entities with technical expertise and funds:

- Malteser Hilfsdienst Deutschland – collection and procurement of aid materials and fundraising, evacuation of seriously ill or wounded or disabled.
- Malteser Association Hungary – delivery of fully equipped first aid bags, logistics and warehouse support, donation of tons of goods, evacuation and shelter/accommodation assistance
- Malteser Association Poland – training in first aid and medical equipment, donation of medical equipment and ambulances, evacuation and shelter/accommodation assistance
- Malteser Association Slovakia - evacuation and shelter/accommodation assistance, procurement and delivery of humanitarian aid
- Albania, Austria, Czech Republic, Croatia, Finland, Lithuania, Romania, Slovenia, Switzerland – Personnel and financial support, procurement and delivery of humanitarian aid, psychosocial support, evacuation and shelter/accommodation assistance



Overall Activities of the Order of Malta Relief Organizations



Main activities:

- Coordination
- Management
- Monitoring
- Communication
- Fund mobilization and matching
- Legal Counselling

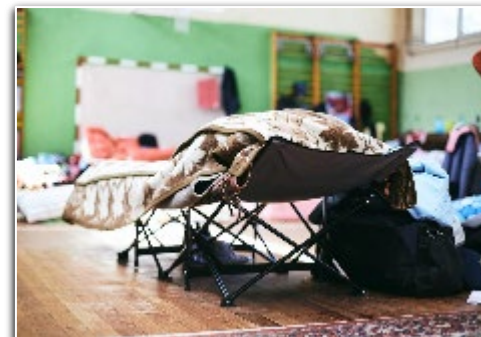
Activities of the Order of Malta Relief Organizations

Fundraising	Accommodation for refugees	Psychosocial support	Transportation of refugee
Food distribution	Logistics	Humanitarian aid packages	Medical aid

- Order of Malta Association or Grand Priory: AT, CH, CZ, DE, HU, PL, RO, SL
- Order of Malta Relief Organization: AT, CH, CZ, DE, HU, LT, PL, RO, SL, SK, UA
- Number of volunteers of Order of Malta Relief Organizations
- Embassy of the Order of Malta: AT, CZ, DE, HU, LT, PL, RO, SL, SK, UA

Aid transports also provided by: Belgian Association, Italian Association and Grand Priories, CISOM, Portuguese Association

Photos of the Volunteers and Works of Order of Malta Relief Organizations



Project Challenges

The biggest challenge faced by responders and humanitarian aid workers in war is safety. Transportation and humanitarian corridors, where desperately needed supplies are transferred to different cities and where civilians are allowed to escape heavy fighting through safe passages, can sometimes be very dangerous if agreements are not respected.

As the conflict continues, everyone is facing uncertainty. The residual effects of the conflict such as mental health challenges, wage losses and family separation, will have a lasting impact on every Ukrainian.

The challenge for Malteser International now is to prepare for the cold months ahead to ensure those impacted are safe and warm. Colder temperatures means many of the humanitarian needs will become more pronounced. With some cities entire infrastructure and housing destroyed, the rebuilding will take years.



Project M&E

Malteser International has standard M&E procedures for all projects, including emergency humanitarian projects such as the emergency relief work in Ukraine. A monitoring plan has been developed and is based on a project logframe comprised of quantitative and qualitative elements for the overall project with specific targets for each partner to achieve.

The Project Coordinator conducts ongoing meetings and monitoring of project targets with partners, including project site visits.





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Malteser International

Our History

Malteser International (MI) is the global humanitarian relief organization of the Sovereign Order of Malta, a lay religious order with 27 National Associations. Our mission is to support the vulnerable and marginalized so that they may live a healthy life with dignity. For over 65 years, we have served families suffering from poverty, disease, conflict, and disaster with over **130 projects in some 30 countries in Africa, Asia, the Middle East, Europe, and the Americas**. **MI Americas** opened its doors in the United States in 2013. Through our U.S. headquarters, MI Americas supports vulnerable families in Mexico, Colombia, Haiti, the United States, Venezuela, and Peru as well as other countries prone to disasters. We serve and advocate for vulnerable people affected by crises and displacement, especially the marginalized and forgotten, regardless of their beliefs or identity. We promote integrated health as a state of full physical, mental, and social wellbeing connected to water, sanitation and hygiene, food and nutrition security, protection, and environmental health. We trust and enable local actors to find innovative solutions to their challenges. We use our local expertise and the Order of Malta's global network to advocate for positive changes. We collaborate as a group of highly committed professionals and volunteers, bound by values of love, empathy, and respect for diversity, who find joy and a sense of belonging in our work.

Our Mission

Our mission is to:

- Provide targeted relief during major emergencies and forgotten crises, helping communities rebuild and recover.
- Establish and promote primary health care services and contribute to better health through improved nutrition and food security.
- Contribute to better health and dignified living conditions by providing access to safe drinking water, sanitation, and hygiene.
- Create and operate social programs which help people secure their livelihoods and earn an income, making them less vulnerable and reducing structural poverty; and
- Develop and support initiatives that reduce the risks of disaster, especially at the community level.

Our humanitarian aid and assistance in conflict and emergency settings is guided by the principles of humanity, impartiality, independence, and neutrality. We work in accordance with internationally recognized quality standards for humanitarian aid and development, and endeavor to contribute to the continued evolution of these principles. Particularly, we use the [Core Humanitarian Standard](#) and related technical standards such as the [Sphere Handbook](#) as frameworks for orientation to help ensure we provide effective aid.